

	<del></del>		
Citizens ID Code:	8271		
Source of Complaint:	O In Person	O Fax	Other
·	Internet	O Phone	O State
	O Internet - OECA	O Mail	_
	O Internet - OECA	○ Maii	Other Program Office
Type of Complaint:	Asbestos Demo/R	eno	
.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	CFC		
	⊠ Odor		
	Other		
Data Complaint Descined	□ Otner		
Date Complaint Received :			
Date/Time Record Created:	07/19/2017 07:33:45	AM	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To:			
Date Assigned:			
Date Response Due: Date Response Completed:			
Date Response Completed.			
Complainant's Information:			
Name:	Non Posnonsivo		
Address:	Non-Responsive		
City:			
State:			
ZipCode:			
E-mail Address:			
Home Phone Number: Work Phone Number:			
Work Phone Number.			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Se	ervices Arbor Hills Lar	ndfill Inc
Contact Person	Advanced Disposal Services Arbor Hills Landfill Inc		
Street Address:			
City:			
State:	MI		
Zip Code			
Phone Number:			
Description of Complaint:			
Good morning,			
The Arbor hills dump continues to have	noxious odors released.	This morning the dur	mp smells again. I understand some
of the actions the dump is taking but the follow up with the dump.	ese odors continue to imp	act my families ability	to enjoy being outdoors. Please
Tonor up mai are dump.			

Type of Response:
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response  Referred to Other Federal Agency  Referred to Other State Agency  Warning Letter  Warning Letter
Comments:
On-going enforcement action.
Attachment(s):  Attach Files ==>>:  Link to EDMS ==>>:



Citizens ID Code: Source of Complaint:	8272 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Re ☐ CFC ☑ Odor ☐ Other	eno	
Date Complaint Received:	07/16/2017		
Date/Time Record Created:	07/19/2017 07:35:42 A	М	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To:			
Date Assigned: Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Complantation information.			
Name:	Non-Responsive		
Address: City:			
State:			
ZipCode:			
E-mail Address: Home Phone Number:	Non-Responsive		
Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City:	Advanced Disposal Ser	vices Arbor Hills Landfill Ir	nc
State:	MI		
Zip Code			
Phone Number:			

## **Description of Complaint:**

Arbor Hills Landfill smells horrible this morning, as it did last night. My outdoor party was interrupted by the smell last evening. One of our guests called the MDEQ PEAS hotline at 800-292-4706 and was told they would NOT accept her odor complaint. They referred her to the Arbor Hills website to submit her complaint. She did not do this, as she didn't have access to the internet at that time.

This morning I wanted to enjoy coffee on my deck. I was assaulted by the odor as soon as I walked outside. I had to run back in to avoid the invasive odor. My husband called the MDEQ but they refused to accept his odor complaint.

It is unacceptable that the MDEQ is refusing to accept our complaints.

hope to see you Wednesday in Ann Arbor for the final Solid Waste Planning Committee meeting. http://bit.ly/2qZ4qKj

Type of Response:		
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going enforcement case		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



	<del></del>		
	-		
Citizens ID Code:	8273		
Source of Complaint:	O In Person	O Fax	Other
	<ul><li>Internet</li></ul>	OPhone	O State
	O Internet - OECA	O Mail	Other Program Office
	O Internet - OECA	∪ Mali	Other Program Office
Type of Complaint:	Asbestos Demo/Re	eno	
Type of complaints	☐ CFC		
	⊠ Odor		
	_		
Data Canadaint Bassinad	☐ Other		
Date Complaint Received :	07/16/2017		
Date/Time Record Created:	07/19/2017 08:05:07 A	MA	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To:			
Date Assigned:			
Date Response Due: Date Response Completed:			
Date Response Completed.			
Complainant's Information:			
Name:	Non-Responsive		
Address:			
City:			
State:			
ZipCode:			
E-mail Address:			
Home Phone Number: Work Phone Number:			
Work Priorie Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Se	rvices Arbor Hills I an	dfill Inc
Contact Person	/ la various Disposar Co	TVIOCO 7 II DOI 7 IIII D Lair	
Street Address:			
City:			
State:	MI		
Zip Code			
Phone Number:			
Description of Complaint:			
Good morning,			
The Ashen bills done	maniana adam metana d	This manning the	on any allegancies described to
The Arbor hills dump continues to have of the actions the dump is taking but the	noxious odors released.	This morning the dur act my familiae ability	np smells again. Tunderstand some
follow up with the dump.	se odors continue to impo	actiny lanines ability	to enjoy being outdoors. Flease
ap mar are dump.			

Type of Response:		
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going investigation.		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



	Switz			
Citizens ID Code: Source of Complaint:	8274 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office	
Type of Complaint:	☐ Asbestos Demo/Re☐ CFC ☐ Odor ☐ Other	eno		
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	07/09/2017 07/19/2017 08:06:43 A Kenneth Ruffatto	ΑМ		
Complainant's Information:				
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive			
Alleged Violator's Information:				
Company/Individual's Name: Contact Person Street Address: City:	Advanced Disposal Ser	rvices Arbor Hills Land	tfill Inc	
State: Zip Code Phone Number:	МІ			
Description of Complaint:				
Greetings,				
I would like to file an odor complaint regarding arbor hills landfill in Salem Mi.				
l live at Non-Responsive				
I detected the landfill smell around 7:30	pm on Sunday July 9th.			
There have been several days already this summer regarding this dump. During the winter I filed a complaint and they said the gas capture wells were not functioning and a flare would be installed. Well I haven't seen progress and there are still odors.				
Regards.				
Non-Responsive				

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	300		
Citizens ID Code:	8275		
Source of Complaint:	O In Person	O Fax	Other
	O Internet	O Phone	O State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren☐ CFC☐ Odor☐ Other	10	
Date Complaint Received:	07/09/2017		
Date/Time Record Created:	07/19/2017 08:07:52 AN	И	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To:			
Date Assigned:			
Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive		
Address:			
City: State:	MI		
ZipCode:	IVII		
E-mail Address:			
Home Phone Number:			
Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City:	Advanced Disposal Serv	rices Arbor Hills Landfill Inc	;
State:	MI		
Zip Code			
Phone Number:			
Description of Complaint:			
Arbor Hills Landfill reeks yet again. I had squiggly lines in my eyes.	to unload my RV so I had	to be outside tonight. I have	ve a headache and now I have
When is this going to stop?			
I spent two nights away from the dump s			

I spent two nights away from the dump so I got to enjoy Pure Michigan fresh air. Literally as soon as I got home, the smell assaulted me. Neighbors were waiting in my driveway as we pulled in. They said they couldn't believe how bad the smell was. I doubt they reported it. Most people don't. Just because you aren't getting hundreds of calls doesn't mean the odor isn't noxious. People are just sick of it. Most of them have given up.

The last Washtenaw County Solid Waste Planning Committee Meeting is on Wednesday, July 19, 2017 at 6 p.m. at the Washtenaw Intermediate School District, 1735 Wagner Road, Ann Arbor, MI 48103. I hope you will be there.

Z40-700-Z100	
Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation.	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Citizens ID Code: Source of Complaint:	8276 O In Person	O Fax	Other
	<ul><li>Internet</li><li>Internet - OECA</li></ul>	O Phone O Mail	O State O Other Program Office
Type of Complaint:	☐ Asbestos Demo/Reno ☐ CFC ☐ Odor ☐ Other	0	
Date Complaint Received:	07/07/2017		
Date/Time Record Created:	07/19/2017 08:09:27 AM	l	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned:			
Date Response Due: Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive		
Address: City:			
State:	MI		
ZipCode: E-mail Address:			
Home Phone Number: Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City:	Advanced Disposal Services Arbor Hills Landfill Inc		
State:	MI		
Zip Code Phone Number:			
Fliotie Nulliber:			

## **Description of Complaint:**

Arbor Hills Landfill has a strong garbage odor today. It's Friday, July 7. I first noticed the odor at about 10 a.m.

My husband called the MDEQ hotline at 800-292-4706 and there was no answer. The call was transferred and no one answered on the secondary line, either.

I have heard from several people that have called the MDEQ PEAS number who have been told they should call the landfill. Arbor Hills does not answer their hotline so these people feel like they are not being taken seriously. It's clear that odor reports are not managed consistently. It also seems like odor reports are not managed the same for Arbor Hills Landfill as they are for other polluters.

Type of Response:		
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going investigation.		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



Citizens ID Code: Source of Complaint:	8277 O In Person Internet O Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Rer☐ CFC☐ Odor☐ Other	00	
Date Complaint Received :	06/29/2017		
Date/Time Record Created : Person Entering Complaint :	07/19/2017 08:11:26 AM Kenneth Ruffatto	1	
Assigned To:	Kerinear Nanado		
Date Assigned: Date Response Due: Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive		
Address:			
City: State:	MI		
ZipCode:	IVII		
E-mail Address: Home Phone Number: Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City:	Advanced Disposal Serv	ices Arbor Hills Landfill In	С
State:	MI		
Zip Code Phone Number:			
Description of Complaint:			
Arbor Hills Landfill stinks again today. It's month. It's a 1 out of 10 on the scale. It s		afternoon like this but it do	es happen a few times a
What odor neutralizer are they spraying	3 3	o we know it's safe?	
Thank you			
Thank you, Non-Responsive			

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	242		
Citizens ID Code:	0070		
Source of Complaint:	8278 ○ In Person ● Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ro☐ CFC ☐ Odor ☐ Other	eno	
Date Complaint Received : Date/Time Record Created : Person Entering Complaint : Assigned To : Date Assigned : Date Response Due : Date Response Completed :	06/28/2017 07/19/2017 08:12:32 / Kenneth Ruffatto	АМ	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive		
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City:	Advanced Disposal Se	rvices Arbor Hills Land	dfill Inc
State: Zip Code Phone Number:	МІ		
Description of Complaint:			
We are outside trying to pack our truck when is this going to stop?  Von-Responsive	•	np smells horrible. Thi	is is several days in a row now.

Type of Response:		
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going investigation.		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



A	ir Enforcement Tra	acking System	
	Complaint Fo		
	- Andrews		
Citizens ID Code:	8279	_	
Source of Complaint:	O In Person	O Fax	Other
	Internet	Phone	O State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	Asbestos Demo/R	eno	
	☐ CFC		
	Other		
Date Complaint Received:	06/25/2017		
Date/Time Record Created:	07/19/2017 08:13:39	AM	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To:			
Date Assigned: Date Response Due:			
Date Response Due: Date Response Completed:			
Complainant's Information:			
•	Non Boonanaiya		
Name:	Non-Responsive		
Address: City:			
State:	MI		
ZipCode:			
E-mail Address: Home Phone Number:			
Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Se	rvices Arhor Hills I an	dfill Inc
Contact Person	riavaniosa Bioposar Se	A VIOCO / II DOI / IIIIO LUI	
Street Address:			
City: State:	MI		
Zip Code	IVII		
Phone Number:			
Description of Complaint:			
Hollo			
Hello, There is a terrible garbage odor prese	ent outside tonight from the	Arbor Hills Landfill. Tl	his is one of the worst odors I have
experienced since living here. I first n	oticed it inside my house ar	ound 9:33 pm and ha	d to close the windows immediately
live in Northville Ridge Subdivision, ju	ist south of 6 Mile.		

Type of Response:		
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going investigation.		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



Citizens ID Code: Source of Complaint:	8309 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:  Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To:	☐ Asbestos Demo/Rei ☐ CFC ☐ Odor ☐ Other 08/02/2017 08/09/2017 08:51:53 Al Kenneth Ruffatto		
Date Assigned: Date Response Due: Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	MI Non-Responsive Non-Responsi	ive	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Serv	vices Arbor Hills Landfill In	С
Street Address: City: State: Zip Code Phone Number:	10690 Six Mile Road Northville MI		
Description of Complaint:			
I would like to report to you about another Please find the DEQ odor complaint for Regards, Non-Responsive	-	olluting the air, this time w	ith stronger odors.

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation into facility.	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	200		
Citizens ID Code: Source of Complaint:	8311 O In Person Internet O Internet - OECA	O Fax O Phone O Mail	O Other O State O Other Program Office
Type of Complaint:	☐ Asbestos Demo/Rer☐ CFC☐ Odor☐ Other	00	-
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	07/23/2017 08/09/2017 08:59:09 AN Kenneth Ruffatto	4	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive  MI  Non-Responsive		
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City: State: Zip Code Phone Number:	Advanced Disposal Serv Northville MI	ices Arbor Hills Landfill Ind	
Description of Complaint:			
Hi, I would like to bring your attention to the have brought your attention to the matter efforts to bring the facility under control. It around 9pm and going on for most of the has gone on for the nearly a week. I under have heard the same answer for nearly a from enjoying the beautiful summer even Please find the MDEQ odor report complements.  Regards,  Non-Responsive	along with a number of m However, for the past one night and in to the mornin erstand that there are effor year now. I am not sure v ings. As my elected repre-	y neighbors. Thank you fo week I have been smelling ig. I thought maybe it was its underway to improve th when we will get relief from	r your continued support and g odors in the evening starting an occasional problem but this e gas collection facilities but I this nuisance that stops us

Non-Responsive		
Type of Response:		
<ul> <li>Compliance Inspection Conducted</li> <li>E-mail</li> <li>On-site Visit (Not an Inspection)</li> <li>✓ Other (such as Local Government)</li> <li>Phone or Letter Response</li> </ul>	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going enforcement case		
Attachment(s): Attach Files ==>>:		
Link to EDMS ==>>:		



Citizens ID Code:	8312	O -	0
Source of Complaint:	O In Person	O Fax	Other
	● Internet ○ Internet - OECA	O Phone O Mail	O State O Other Program Office
	O linternet - OLCA	O Mail	Other Frogram Onice
Type of Complaint:	☐ Asbestos Demo/Re	eno	
	⊠ Odor		
	Other		
Date Complaint Received :	06/28/2017		
Date/Time Record Created: Person Entering Complaint:	08/09/2017 09:05:32 A Kenneth Ruffatto	AM	
Assigned To:	Refilled Rullado		
Date Assigned: Date Response Due:			
Date Response Completed:			
Complainant's Information:			
•	Non Bosponsiyo		
Name: Address:	Non-Responsive		
City:			
State: ZipCode:	MI		
E-mail Address:			
Home Phone Number: Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Ser	vices Arbor Hills Land	fill Inc
Contact Person Street Address:	10690 Six Mile Rd		
City:	Northville		
State:	MI		
Zip Code Phone Number:			
Description of Complaint:			

This morning at 8am as I was leaving for work, there was a very strong garbage smell in the Steeplechase Neighborhood. I drove with my windows down and could smell it along Briar Ridge Lane all the way to the 6 mile road entrance. I called this into the MDEQ. How can Advance Disposal be allowed to continually pollute our neighborhood with bad odors?

Type of Response:		
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going enforcement case		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



Citizens ID Code:	8313		
Source of Complaint:	O In Person	O Fax	Other
	Internet	Phone	O State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	Asbestos Demo/Rer	20	
Type of complaint.	CFC	10	
	Odor		
	Other		
Date Complaint Received:	06/12/2017		
Date/Time Record Created:	08/09/2017 09:08:40 Al	М	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To:			
Date Assigned: Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive		
Address:			
City:	MI		
State: ZipCode:	MI		
E-mail Address:			
Home Phone Number: Work Phone Number:			
Work Priorie Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Serv	rices Arbor Hills Landfill Inc	
Contact Person	-		
Street Address: City:	10690 Six Mile Rd Northville		
State:	MI		
Zip Code	1411		
Phone Number:			

## **Description of Complaint:**

All - The rotten egg stench from Arbor Hills is once again blowing into Steeplechase of Northville. I smelled it last evening while walking around the block around 9pm. I called it into the MDEQ. This afternoon around I was in my yard from 7-9pm and smelled it again. Can you PLEASE do something get Advanced Disposal from polluting our community with carcinogenic landfill gas odors. We have children - please put yourself in our shoes, this is unacceptable.

Type of Response:		
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going enforcement case		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



Citizens ID Code:	8314		
Source of Complaint:	○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Rei ☐ CFC ☑ Odor ☐ Other	no	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due:	06/09/2017 08/09/2017 09:09:49 Af Kenneth Ruffatto	М	
Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive MI		
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Serv	vices Arbor Hills Landfill Inc	
Contact Person Street Address:	10690 Six Mile Rd		
City:	Northville		
State: Zip Code	MI		
Phone Number:			
Description of Complaint:			
The Arbor Hills Landfill smells horrendon Mile Road.	usly bad at the Steeplecha	se and Northville Ridge ne	ighborhood entrances on 6
We have several families hosting graduation parties this weekend and they are scared their parties will be ruined due to Arbor Hills Landfill. Many neighbors had parties ruined last year. One had to change venues because guests said they felt ill from the odor.			
Please let me know what is happening and why we're dealing with this issue. Most importantly, I'd like to know what is the remedy and how long it will last.			
Regards, Non-Responsive			

Type of Response:		
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going enforcement case		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



Citizens ID Code: Source of Complaint:	8315 ○ In Person ● Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren☐ CFC☐ Odor☐ Other	10	
Date Complaint Received : Date/Time Record Created : Person Entering Complaint : Assigned To :	06/01/2017 08/09/2017 09:11:22 AN Kenneth Ruffatto	1	
Date Assigned: Date Response Due: Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive		
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City: State: Zip Code Phone Number:	Advanced Disposal Servi 10690 Six Mile Rd Northville MI	ices Arbor Hills Landfill Inc	

## **Description of Complaint:**

All - Is there anything that Advanced can do to control the dust coming off the Arbor Hills Landfill? Attached are some pictures of dust coming from trucks driving up Arbor hills and dumping their loads taken today at 2pm. The dust is blowing directly towards Ridge Wood Elementary School. I am concerned what could be in this dust given the fact that Arbor Hills does allow hazardous waste such as Asbestos.

Type of Response:		
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going enforcement case		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



Citizens ID Code:	8316		
Source of Complaint:	O In Person	O Fax	Other
	Internet	O Phone	O State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren ☐ CFC ☐ Odor ☐ Other	ю	
Date Complaint Received:	12/21/2016		
Date/Time Record Created:	08/09/2017 09:14:25 AN	1	
Person Entering Complaint : Assigned To:	Kenneth Ruffatto		
Date Assigned:			
Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsiv	/e	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Serv	ices Arbor Hills Landfill Inc	
Street Address:	10690 Six Mile Rd		
City:	Northville		
State: Zip Code	MI		
Phone Number:			
i none rumber.			
Description of Complaint:			
D 0: 44 I			

Dear Sirs/Madams

I live in Steeplechase and as of Dec 20 at 8am, there was a pungent 'gas' smell outside our house which I assume was from the Landfill. Can you please register my complaint and provide an update on the status of the fixes that were supposed to be in place at the landfill.

Regards,

Type of Response:		
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going enforcement case		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



	<del></del>		
	-		
Citizens ID Code: Source of Complaint:	8317 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ro ☐ CFC ☐ Odor ☐ Other	eno	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	12/21/2016 08/09/2017 09:19:11 / Kenneth Ruffatto	АМ	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Tracey		
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City: State: Zip Code Phone Number:	Advanced Disposal Se 10690 Six Mile Rd Northville MI	rvices Arbor Hills Lan	dfill Inc
Description of Complaint:			
Arbor Hills Landfill has smelled like nast yesterday. I can smell it in my garage.	y gas all afternoon, going	on three hours that I	have noticed. It was the same thing

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Source of Complaint:	3318 O In Person Internet O Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Reno☐ CFC ☑ Odor ☐ Other	)	
Date/Time Record Created:	12/15/2016 08/09/2017 09:20:58 AM Kenneth Ruffatto		
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	on-Responsive		
Alleged Violator's Information:			
Contact Person Street Address: 10	0690 Six Mile Rd lorthville	es Arbor Hills Landfill Inc	
Description of Complaint:			
Dear All,  The Arbor Hills landfill smells again this evening; I came home at 10:00pm and I could smell it all the way at 6 mile and Ridge Rd in Northville. It smells like leaking gas and bad eggs, same old smell we have been experiencing on and off over the last year. The intensity is medium to high, I could smell inside my house.  I live at Non-Responsive			
	-		
Thanks,  Non-Responsive			

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



# Air Enforcement Tracking System Complaint Form

	-		
Citizens ID Code:	8319		
Source of Complaint:	O In Person	O Fax	Other
	Internet	O Phone	State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	☐ Asbestos Demo/Re ☐ CFC ☑ Odor ☐ Other	eno	
Date Complaint Received:	12/10/2016		
Date/Time Record Created:	08/09/2017 09:24:31 A	М	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned:			
Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive		
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Ser	vices Arbor Hills Landf	fill Inc
Street Address: City:	10690 Six Mile Rd Northville		
State:	MI		
Zip Code			
Phone Number:			
Description of Complaint:			
To all, I am writing to let you know the Land smell is a 3 out of 10 so mild but definite tonight. Please help the residents of Northyil	ely still a garbage smell. I s	started smelling this at	5:30 tonight. The wind is mild

Please help the residents of Northville with this noxious problem! Arbor Hills and or Republic need to be held accountable for these odors that are happening now for months and going on years! This needs to stop!

Kindly

Non-Responsive

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



## Air Enforcement Tracking System Complaint Form

Citizens ID Code:	8320		
Source of Complaint:	O In Person	O Fax	Other
	Internet	O Phone	O State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren☐ CFC	0	
	Odor		
	Other		
Date Complaint Received : Date/Time Record Created :	12/10/2016		
	08/09/2017 09:28:57 AM	1	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned:			
Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive		
Address:			
City: State:			
ZipCode:			
E-mail Address:	Non-Responsive		
Home Phone Number: Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Servi	ices Arbor Hills Landfill Inc	:
Street Address:	10690 Six Mile Rd		
City:	Northville		
State:	MI		
Zip Code Phone Number:			
Thorio Humbor.			

### **Description of Complaint:**

Mr. Miller - I have noticed the stench from Arbor Hills since this morning. I was out for an after dinner walk and it is really strong now. Usually I report a sulfur/rotten egg smell, but today is has an earthy smell, like being in a barn with the smell of hay and straw and animals. It gets stronger the closer you get to Arbor Hills. I go for these walks as I think its good for my health, but then think all the odor I am smelling is bad for my health, so I head back home. Its a real crime what these people at Arbor Hills are doing to us.

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	-		
Citizens ID Code: Source of Complaint:	8321 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren ☐ CFC ☑ Odor ☐ Other	ю	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	12/10/2016 08/09/2017 09:31:03 AM Kenneth Ruffatto	1	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Respo	nsive	
Company/Individual's Name: Contact Person Street Address:	Advanced Disposal Servi	ices Arbor Hills Landfill In	С
City: State: Zip Code Phone Number:	Northville MI		
Description of Complaint:			
Arbor Hills Landfill odor has been bad fo enjoy my hot tub! Non-Responsive	or hours and it's getting wor	se. It smells very gassy to	onight. There goes my plan to

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Citizens ID Code:	8322		
Source of Complaint:	○ In Person ■ Internet	O Fax O Phone	Other Ostate
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	☐ Asbestos Demo/Re ☐ CFC ☑ Odor ☐ Other	eno	
Date Complaint Received:	12/06/2016		
Date/Time Record Created:	08/09/2017 09:33:07 A	M	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned: Date Response Due: Date Response Completed:			
Date Response Completed.			
Complainant's Information:			
Name:	Non-Responsive		
Address:			
City:			
State: ZipCode:			
E-mail Address:	Non-Responsive		
Home Phone Number: Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Ser	rvices Arbor Hills Land	ffill Inc
Street Address:	10690 Six Mile Rd		
City:	Northville		
State: Zip Code	MI		
Phone Number:			
Description of Complaint:			
My name is Non-Responsive and I live on Briar Ridge Lane within the Steeplechase sub-division in Northville (6 Mile between Ridge and Napier). I want to make a formal complaint regarding the stench coming from the Arbor Hills Landfill and was told to email everyone attached. I noticed the smell when I got home from work last night and then again as I left my house this morning. This is not the first time I have smelled the dump but this is first time I am making a formal complaint. When I moved to Steeplechase I was assured that the dump would not negatively impact our day to day living, and I am now wondering what the future holds. Please help get the situation under control because I doubt it will get better without serious efforts from our community.			
Sincerely,			

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



U.S. Environmental Protection Agency Region 5 - Air and Radiation Division  Air Enforcement Tracking System  Complaint Form			
Citizens ID Code:	8329		
Source of Complaint:	O In Person	○ Fax	Other
	Internet	OPhone	O State
	O Internet - OECA	O Mail	Other Program Office
Гуре of Complaint:	Asbestos Demo/Re	eno	
	CFC		
	○ Odor     ○		
	Other		
Date Complaint Received :	12/05/2016		
Date/Time Record Created:	08/09/2017 09:49:24 A	M	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned:			
Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive		
Address:			
City: State:	MI		
ZipCode:		_	
E-mail Address:	Non-Responsiv	e	
Home Phone Number: Work Phone Number:			
Alleged Violator's Information:			
_			
Company/Individual's Name: Contact Person	Advanced Disposal Ser	vices Arbor Hills Lan	ndfill Inc
Street Address:	10690 Six Mile rd		
City:	Northville		
State: Zip Code	MI		
Phone Number:			
Description of Complaint:			
appreciate the continued vigilance fr	om the EPA and DEQ. I hop	e you can get the fa	cility to get their operations under
control soon and stop poisoning me a many years. Please do NOT let them	nd my family. It's a shame ṫl		
Please see the DEQ odor complaint for	orm for your reference.		
D			
Regards, Non-Responsive			

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going Investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	Sign		
Citizens ID Code: Source of Complaint:	8330 O In Person Internet O Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:  Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	☐ Asbestos Demo/Ren☐ CFC☐ Odor☐ Other☐ 12/05/2016☐ 08/09/2017 09:51:36 AM Kenneth Ruffatto		
Complainant's Information			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number: Alleged Violator's Information:	Non-Responsive  MI  Non-Responsive		
Company/Individual's Name: Contact Person Street Address:	10690 Six Mile rd	ces Arbor Hills Landfill Inc	
City: State: Zip Code	Northville MI		
Phone Number:			
Description of Complaint:			
Good evening, As we come home from work we are gree This has been an ongoing situation and r This is not quality of life. This is unfair. Please put a stop to this horrible air pollu Thank you for your time. Non-Responsive Steeplechase resident Sent from my iPhone	no one seems to put a stop	egg smell this evening aro	und 6pm.

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	Swi		
Citizens ID Code: Source of Complaint:	8331 O In Person Internet O Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren ☐ CFC ☑ Odor ☐ Other	0	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	12/05/2016 08/09/2017 09:53:29 AM Kenneth Ruffatto	I	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive		
_			
Company/Individual's Name: Contact Person Street Address: City: State: Zip Code Phone Number:	Advanced Disposal Servi 10690 Six Mile Rd Northville MI	ces Arbor Hills Landfill Inc	
Description of Complaint:			
Landfill smells bad again tonight. 12/5/20	16. Very tired of this. I live	on Tamarack Trail in Stee	plechase.

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Citizens ID Code: Source of Complaint:	8332 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren ☐ CFC ☑ Odor ☐ Other	0	
Date Complaint Received : Date/Time Record Created :	12/05/2016 08/09/2017 09:54:49 AM	1	
Person Entering Complaint: Assigned To: Date Assigned:	Kenneth Ruffatto		
Date Response Due: Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Respo	nsive	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Servi	ices Arbor Hills Landfill Inc	:
Street Address : City:	10690 Six Mile rd Northville		
State: Zip Code Phone Number:	MI		
Description of Complaint:			
Arbor Hills Landfill odor is bad this evening Steeplechase main entrance. It smells steeplechase main entrance.	ng. I am smelling it at my h rong and gassy. I got an ir	ouse and at Crestbrook D estant headache when I we	r. and 6 Mile - the ent out my front door.
Non-Responsive			

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	542		
Citizens ID Code: Source of Complaint:	8333 O In Person Internet O Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Rei ☐ CFC ☐ Odor ☐ Other	10	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	12/05/2016 08/09/2017 10:03:23 AI Kenneth Ruffatto	И	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive Non-Respor	nsive	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Serv	rices Arbor Hills Landfill I	nc
Street Address: City: State: Zip Code Phone Number:	10690 Six Mile Rd Northville MI		
Description of Complaint:			
Dear All,  The Arbor Hills landfill smells this evenir smells like leaking gas, same old smell live on Briar Ridge Lane in Steeplechas Thanks,  Non-Responsive	we have been experiencing	n and I could smell it all tr g on and off over the last	ne way at 6 mile and Ridge Rd. It t year.

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



U.S. Environmental Protection Agency Region 5 - Air and Radiation Division  Air Enforcement Tracking System  Complaint Form			1
	202		
Citizens ID Code: Source of Complaint:	8334 O In Person Internet O Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Re☐ CFC ☐ Odor ☐ Other	eno	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	12/05/2016 08/09/2017 10:06:09 A Kenneth Ruffatto	AM	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive Non-Responsive	ve	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City: State: Zip Code Phone Number:	Advanced Disposal Set 10690 Six Mile Rd Northville MI	rvices Arbor Hills Lar	ndfill Inc
Description of Complaint:			
Mr. Miller - tonight since 5pm I have sm about average in terms of magnitude, it whenever the wind is blowing from sou	ts been worse. I live in Ste	eplechase of Northvi	mp. Its a smelly rotten egg smell. Its ille on Briar Ridge Lane. It seems

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	-		
Citizens ID Code:	8341		
Source of Complaint:	O In Person	O Fax	Other
	Internet	OPhone	O State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	Asbestos Demo/Re	ano	
Type of complaint.	☐ CFC		
	⊠ Odor		
	Other		
Date Complaint Received:	11/30/2016		
Date/Time Record Created:	08/09/2017 10:19:57	ΑM	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To: Date Assigned:			
Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive		
Address:	rton rtooponerro		
City:			
State: ZipCode:			
E-mail Address:	Non-Responsi	ve	
Home Phone Number:			
Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Se	rvices Arbor Hills La	ndfill Inc
Contact Person Street Address:	10690 Six Mile Rd		
City:	Northville		
State:	MI		
Zip Code			
Phone Number:			
Description of Complaint:			
Arbor Hills continues to pollute the air voutdoors.	with the foul odors from the	eir facility. This contin	nues our ability to enjoy the beautiful
Please see the DEQ complaint form attached. I would appreciate your continued attention to the matter and bring the			
situation under control.			
Regards,			
Non-Responsive			

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Citizens ID Code: Source of Complaint:	8343 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Derno/Rer ☐ CFC ☐ Odor ☐ Other	no	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due:	01/09/2017 08/09/2017 10:50:55 Af Kenneth Ruffatto	И	
Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Respo	onsive	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Serv	rices Arbor Hills Landfill In	C
Street Address: City: State:	10690 Six Mile Rd Northville MI		
Zip Code Phone Number:	1-11		
Description of Complaint:			
Please note Arbor Hills Landfill stinks to	day It's 2 n.m. and I starte	d smelling it an hour ago	It is not a gassy odor
Non-Responsive	,· · · · · · · · · · · · · · ·		

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	******		
Citizens ID Code: Source of Complaint:	8345 ○ In Person ● Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren ☐ CFC ☑ Odor ☐ Other	0	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	02/06/2017 08/09/2017 10:54:47 AN Kenneth Ruffatto	1	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsiv	r <b>e</b>	
Company/Individual's Name:	Advanced Disposal Servi	ices Arbor Hills Landfill Inc	•
Contact Person Street Address:	10690 Six Mile Rd		
City: State:	Northville		
Zip Code	MI		
Phone Number:			
Description of Complaint:			
Dear Sir/Madam,			
Please note that the smell from the Land please visit and review situation.  Regards  Non-Responsive	fill- February 6, 2017 is ver	ry intense (Gas smell). I v	vould like to request MDEQ to
			I

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Citizens ID Code:	8350		
Source of Complaint:	In Person     Internet     Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/R ☐ CFC ☑ Odor ☐ Other	eno	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	02/06/2017 08/09/2017 11:03:17 / Kenneth Ruffatto	АМ	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive  Non-Responsi	sive	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address: City: State: Zip Code Phone Number:	Advanced Disposal Se 10690 Six Mile Rd Northville MI	rvices Arbor Hills La	ndfill Inc
Description of Complaint:			
Hi -			
I live in SteepleChase subdivision in N which makes our life miserable.	orthville, MI. We have bee	n experiencing very	bad smell from Arbor Hills Landfill
This really has very bad impact on our health here in community and would request you to take appropriate action so that we can live healthy and enjoy outdoor.			
My husband and kid was complaining headache all day yesterday due to bad smell.			
PLEASE HELP and SAVE US from this Landfill!!			
 Thanks			

Non-Responsive	
Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going Investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



2000		
8351 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
☐ CFC ☑ Odor	0	
02/13/2017	1	
	<u> </u>	
Advanced Disposal Servi	ces Arbor Hills Landfill Inc	
10690 Six Mile Rd Northville MI		
has been increasing in inte	ensity for a few hours now.	
	In Person Internet Internet Internet - OECA  Asbestos Demo/Ren CFC Odor Other 02/13/2017 08/09/2017 11:06:49 AM Kenneth Ruffatto  Non-Responsive  Advanced Disposal Servi 10690 Six Mile Rd Northville MI	In Person

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	2002		
Citizens ID Code:	8352		
Source of Complaint:	O In Person	O Fax	Other
	Internet	Phone	O State
	O Internet - OECA	O Mail	Other Program Office
			- 3
Type of Complaint:	☐ Asbestos Demo/Re	eno	
	☐ CFC		
	Odor		
Data Considerat Baselina da	U Other		
Date Complaint Received :	02/13/2017		
Date/Time Record Created:	08/09/2017 11:08:15 /	AM	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To:			
Date Assigned: Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name:	Non Rosponsiyo		
Address:	Non-Responsive		
City:			
State:			
ZipCode:	Mon Pochono	oiv (O	
E-mail Address: Home Phone Number:	Non-Respons	olv <del>C</del>	
Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Se	rvices Arbor Hills Lar	ndfill Inc
Contact Person			
Street Address:	10690 Six Mile Rd		
City: State:	Northville MI		
Zip Code	IVII		
Phone Number:			
Description of Complaint:			
No. 2011			
Mr. Miller - I was out walking through megg smell from Arbor Hills. Its sad, just			
I live on Briar Ridge Lane. Please help			
Thank you.		•	·
on-Responsive			

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	<del></del>		
Citizens ID Code: Source of Complaint:	8353 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Re ☐ CFC ☑ Odor ☐ Other	no	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	02/13/2017 08/09/2017 11:10:03 A Kenneth Ruffatto	М	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsi	ve	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Ser	vices Arbor Hills Lar	ndfill Inc
Street Address: City: State: Zip Code	10690 Six Mile Rd Northville MI		
Phone Number:			
Description of Complaint:			
Dear Sir/Madam,			
Please note that the smell from the Lan Elementary all the way to our subdivision			
Regards			
Non-Responsive			

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



U.S. Environmental Protection Agency Region 5 - Air and Radiation Division			
	r Enforcement Tra Complaint Fo		1
	<del></del>		
Citizens ID Code: Source of Complaint:	8354 ○ In Person ● Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Re☐ CFC☐ Odor☐ Other	∍no	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	02/13/2017 08/09/2017 11:11:47 A Kenneth Ruffatto	ιM	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive		
Company/Individual's Name:	Advanced Disposal Ser	rvices Arbor Hills La	indfill Inc
Contact Person Street Address: City: State: Zip Code Phone Number:	10690 Six Mile Rd Northville MI		
Description of Complaint:			
The Arbor Hills Landfill has been smel odor from continuing. They keep prom Non-Responsive Northville resident Steeplechase Subdivision Non-Responsive	ling of methane for several ising it will but the smell cor	hours now. Please t ntinues!	nelp us stop this unhealthy noxious

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



	-		
Citizens ID Code:	8355		
Source of Complaint:	O In Person	○ Fax	Other
	Internet	O Phone	O State
	O Internet - OECA	○ Mail	Other Program Office
Time of Commission	Asbestos Demo/Rer		
Type of Complaint:	CFC	Ю	
	⊠ Odor		
	Other		
Date Complaint Received :	02/14/2017		
Date/Time Record Created:	08/09/2017 11:13:30 AI	м	
Person Entering Complaint:	Kenneth Ruffatto	1	
Assigned To:	rtomour rtandto		
Date Assigned:			
Date Response Due: Date Response Completed:			
Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive		
Address:	'		
City:			
State:			
ZipCode: E-mail Address:	Non-Responsi	VA	
Home Phone Number:	rton rtooponoi		
Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Serv	rices Arbor Hills Landfill Ind	c
Contact Person Street Address:	10690 Six Mile Rd		
City:	Northville		
State:	MI		
Zip Code			
Phone Number:			
Description of Complaint:			
Hello.			
I would like to bring your attention to the	continued nuisance create	ed by Arbor Hills Landfill. F	Please see the attached MDEQ
complaint form. The odor has been very strong this time and it is causing sinus issues for me. I would appreciate if you			
could continue to work with the Landfill to get control over their operations.			

## \_ .

Non-Responsive

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Citizens ID Code:	8356		
Source of Complaint:	O In Person	O Fax	Other
	Internet	O Phone	O State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren☐ CFC☐ Odor☐ Other	0	
Date Complaint Received:	02/14/2017		
Date/Time Record Created:	08/09/2017 11:15:00 AM	1	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned:			
Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive	9	
Address:			
City:			
State: ZipCode:			
E-mail Address:			
Home Phone Number: Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Servi	ices Arbor Hills Landfill Inc	:
Street Address:	10690 Six Mile Rd		
City:	Northville		
State:	MI		
Zip Code			
Phone Number:			
Description of Complaint:			
Hello,			
I am a resident at Non-Responsive		I	
I would like to report a foul odor that sme Mile. This nuisance odor is becoming m manner is being worked on but have yet	ore and more of a normal o	occurrence and I have had	l several emails stating that the
Regards,			
lon-Responsive			

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Citizens ID Code: Source of Complaint:  Type of Complaint:  Source of Complaint:  Sourc				
□ CFC □ Odor □ Other  Date Complaint Received: 02/14/2017  Date/Time Record Created: 08/09/2017 11:16:31 AM  Person Entering Complaint: Kenneth Ruffatto  Assigned To: Date Assigned: Date Response Due: Date Response Completed:  Complainant's Information:  Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number: Work Phone Number:  Alleged Violator's Information:  Company/Individual's Name: Contact Person Street Address: 10690 Six Mile Rd Northville MI  Zip Code Phone Number:  Description of Complaint:  The Arbor Hills dump has been really stinky lately. Please don't allow it to expand further!		○ In Person ■ Internet	Phone	O State
Date/Time Record Created: 08/09/2017 11:16:31 AM Person Entering Complaint: Kenneth Ruffatto  Assigned To: Date Assigned: Date Response Due: Date Response Completed:  Complainant's Information:  Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number: Work Phone Number: Advanced Disposal Services Arbor Hills Landfill Inc Contact Person Street Address: 10690 Six Mile Rd Northville Xip Code Phone Number:  Description of Complaint:  The Arbor Hills dump has been really stinky lately. Please don't allow it to expand further!	Type of Complaint:	☐ CFC ☑ Odor	0	
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number: Work Phone Number:  Company/Individual's Name: Contact Person Street Address: City: State: Unon-Responsive  Non-Responsive  Non-Res	Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due:	02/14/2017 08/09/2017 11:16:31 AM	1	
Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:  Company/Individual's Name: Contact Person Street Address: City: State: 10690 Six Mile Rd Northville State: Zip Code Phone Number:  Description of Complaint:  The Arbor Hills dump has been really stinky lately. Please don't allow it to expand further!	Complainant's Information:			
Company/Individual's Name: Advanced Disposal Services Arbor Hills Landfill Inc Contact Person Street Address: 10690 Six Mile Rd City: Northville State: MI Zip Code Phone Number:  Description of Complaint:  The Arbor Hills dump has been really stinky lately. Please don't allow it to expand further!	Address: City: State: ZipCode: E-mail Address: Home Phone Number:		sive	
Contact Person Street Address: 10690 Six Mile Rd City: Northville State: MI Zip Code Phone Number:  Description of Complaint:  The Arbor Hills dump has been really stinky lately. Please don't allow it to expand further!	Alleged Violator's Information:			
The Arbor Hills dump has been really stinky lately. Please don't allow it to expand further!	Contact Person Street Address: City: State: Zip Code	10690 Six Mile Rd Northville	ices Arbor Hills Landfill Inc	
The Arbor Hills dump has been really stinky lately. Please don't allow it to expand further!	Description of Complaint:			
Non-Responsive	The Arbor Hills dump has been really stir	nky lately. Please don't allo	ow it to expand further!	

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



U.S. Environmental Protection Agency Region 5 - Air and Radiation Division  Air Enforcement Tracking System			
	Complaint Fo		
0.11			
Citizens ID Code: Source of Complaint:	8358 O In Person	○ Fax	Other
	Internet	OPhone	O State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ro ☐ CFC ☐ Odor	eno	
	Other		
Date Complaint Received:	02/14/2017		
Date/Time Record Created:	08/09/2017 11:18:00 /	ΑM	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned:			
Date Response Due: Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsi	ve	
Address:			
City: State:			
ZipCode:	Man Dagnangi		
E-mail Address: Home Phone Number:	Non-Responsiv	/ <b>e</b>	
Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Se	rvices Arbor Hills Lan	dfill Inc
Contact Person Street Address:	10690 Six Mile Rd		
City:	Northville		
State: Zip Code	MI		
Phone Number:			
Description of Complaint:			
The Arbor Hills Landfill is smelling too Please help us that live near this mal the right to infringe on my quality of lit	functioning and mis-manage	ed Landfill. What toxii	ns are in the air? No company have
Non-Responsive	المراجعة المراجعة		
Northville resident, Steeplechase Sut Non-Responsive	Odivision		

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Best,

Citizens ID Code: Source of Complaint:	8360	O 5	Oath
Source of Complaint.	<ul><li>○ In Person</li><li>● Internet</li></ul>	O Fax O Phone	O Other State
	O Internet - OECA	O Mail	Other Program Office
		<b>O</b> 1.12	C canon regram canos
Type of Complaint:	☐ Asbestos Demo/Ren	0	
	Odor		
	Other		
Date Complaint Received:	03/09/2017		
Date/Time Record Created:	08/09/2017 11:22:32 AM	1	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned:			
Date Response Due: Date Response Completed:			
Complainant's Information:			
Name:	Non-Responsive		
Address:			
City: State:			
ZipCode:	Mon Poenon	oiv (O	
E-mail Address: Home Phone Number:	Non-Respons	Sive	
Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Servi	ces Arbor Hills Landfill Inc	
Contact Person Street Address:	10690 Six Mile rd		
City:	Northville		
State:	MI		
Zip Code Phone Number:			
Prione Number:			
Description of Complaint:			
Dear All,			
I am writing to inform you regarding the I	ittering of Northville townsh	nip with garbage from the I	andfill due to high winds
yesterday. I have attached a picture I to	ok this morning from my ba	ick yard depicting the exte	nt of the littering. I am not sure
how Arbor Hills is going to clean this met trees will be a big task. You could see p			
cemetery on the cornet of 6 mile and Na			
the weather stations warned the residend			
days. I do not understand why it took Art knowing that the entire (light weight) garl			
Thank you for keeping us safe.			

Non-Responsive		
Type of Response:		
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going investigation		
Attachment(s):  Attach Files ==>>:		
Link to EDMS ==>>:		



	300		
Citizens ID Code:	8361		
Source of Complaint:	O In Person	O Fax	Other
	Internet	Phone	State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren☐ CFC☐ Odor☐ Other☐	0	
Date Complaint Received:	03/09/2017		
Date/Time Record Created:	08/09/2017 11:23:42 AM	1	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned: Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Resp	onsive	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Servi	ices Arbor Hills Landfill Inc	
Street Address: City:	10690 Six Mile rd Northville		
State:	MI		
Zip Code			
Phone Number:			
Description of Complaint:			
For two days now, Northville and Salem townships have been covered in litter and blight due to the continued mismanagement of Washtenaw County's Arbor Hills Landfill.			to the continued
The dump should be shut down until they can clean up this horrible blight on our community.			
News stories: http://bit.ly/2mDbjRV and	http://bit.ly/2n0jTLn		

Type of Response:	
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Citizens ID Code: Source of Complaint:	8362 O In Person Internet O Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ren ☐ CFC ☐ Odor ☐ Other	0	
Date Complaint Received : Date/Time Record Created :	03/09/2017 08/09/2017 11:25:40 AM	1	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To: Date Assigned: Date Response Due: Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsive Non-Responsiv	e	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person	Advanced Disposal Servi	ces Arbor Hills Landfill Inc	
Street Address: City:	10690 Six Mile rd Northville		
State:	MI		
Zip Code Phone Number:			

## **Description of Complaint:**

All - This morning when I was driving to work at 7:30am, there was trash all along 6 mile road. We had high winds yesterday, so I wanted to see if they came from the Arbor Hills Landfill. I turned around and drove up 6 mile toward Napier road and there was all kinds of trash from Arbor Hills along their Eastern Border fence as well as the trees along the East side of Napier Road between 6 mile and 5 mile roads. I think it was irresponsible for Arbor Hills to be accepting trash on such a windy day. They should be held accountable for all the pollution that they inflicted on Northville Township. This continued mis-management of Arbor Hills is why they cannot be allowed to expand any further!

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



U.S. Environmental Protection Agency Region 5 - Air and Radiation Division	ir Enforcement Tra	ckina Svstem	1
	Complaint Fo		
	<u>.</u> _		
Citizens ID Code:	0007		
Source of Complaint:	8397 ○ In Person ■ Internet ○ Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	☐ Asbestos Demo/Ro ☐ CFC ☑ Odor ☐ Other	eno	
Date Complaint Received :	08/18/2017		
Date/Time Record Created:	08/18/2017 02:14:33 F	PM	
Person Entering Complaint : Assigned To : Date Assigned :	Kenneth Ruffatto		
Date Response Due: Date Response Completed:			
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Respons	sive	
Alleged Violator's Information:			
Company/Individual's Name: Contact Person Street Address:	Advanced Disposal Se	rvices Arbor Hills La	ndfill Inc
City: State: Zip Code Phone Number:	MI		
Description of Complaint:			
Good Morning!			
The Arbor Hills Dump smells really ba	ad this marning making it ha	d to oniov our boout	iful woodod back yard this morning fo
a cup of coffee on my deck.	ad this morning making it ha	u to enjoy our beaut	ilui wooded back yard tiils moming io
This is the first time it has smelled at	my house this week.		
Thank you Non-Responsive			
Sent from my iPhone			
Controlling it flotte			

Type of Response:	
Compliance Inspection Conducted  E-mail On-site Visit (Not an Inspection) Other (such as Local Government) Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter
Comments:	
On-going investigation	
Attachment(s):	
Attach Files ==>>:	
Link to EDMS ==>>:	



Citizens ID Code:	8398		
Source of Complaint:	O In Person	O Fax	Other
	Internet	OPhone	O State
	O Internet - OECA	O Mail	Other Program Office
Type of Complaint:	Asbestos Demo/Re	eno	
type of complaint.	☐ CFC		
	Odor		
	Other		
Date Complaint Received:	08/18/2017		
Date/Time Record Created:	08/18/2017 02:18:09 F	PM	
Person Entering Complaint:	Kenneth Ruffatto		
Assigned To:			
Date Assigned: Date Response Due:			
Date Response Completed :			
Complainant's Information:			
complantation information.			
Name:	Non-Resp	onsive	
Address: City:			
State:			
ZipCode:			
E-mail Address: Home Phone Number:			
Work Phone Number:			
Alleged Violator's Information:			
Company/Individual's Name:	Advanced Disposal Se	rvices Arbor Hills Landfill Ir	nc
Contact Person			-
Street Address:			
City: State:	MI		
Zip Code	M		
Phone Number:			
Description of Complaint:			

## Description of Complaint:

The dump stinks like garbage this morning.

keep hearing back from legislators that you're working to remedy this situation yet I have not seen any results of this alleged work.

Can someone please share with me something tangible that has been done to fix this issue? My family has been negatively affected by air pollution going on two years now.

Type of Response:		
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going investigation.		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



	-		
Citizens ID Code:	8399		
Source of Complaint:	O In Person	O Fax	Other
	Internet	O Phone	O State
	O Internet - OECA	O Mail	Other Program Office
Time of Complaint	Ashaataa Dawa/D	lama	
Type of Complaint:	☐ Asbestos Demo/R	eno	
	☐ CPC		
Data Complaint Descived	☐ Other		
Date Complaint Received :	08/18/2017		
Date/Time Record Created:	08/18/2017 02:19:34	PM	
Person Entering Complaint: Assigned To:	Kenneth Ruffatto		
Date Assigned:			
Date Response Due:			
Date Response Completed:			
Complainant's Information:			
Complainant's Information:			
Name:	Non-Respo	nsive	
Address:			
City:			
State: ZipCode:			
E-mail Address:			
Home Phone Number:			
Work Phone Number:			
Alleged Violator's Information:		_	
Company/Individual's Name:	Advanced Disposal Se	ervices Arbor Hills Lar	dfill Inc
Contact Person	, iai aii ai a		
Street Address:			
City: State:			
Zip Code	MI		
Phone Number:			
Phone Number.			
Description of Complaint:			
I am attempting to work from my deck	this morning in Steenlech:	ase neighborhood. Or	oce again I am receiving a strong odd
from the Arbor Hills landfill. What is the	plan to resolve and preve	ent this air pollution fo	r the residents in the surrounding
areas?	•	•	
Non-Responsive			
rton rtooponoivo			

Type of Response:		
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going investigation.		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



Source of Complaint:  In Person Fax Other Internet Phone State Internet Phone State Other Program Office  Type of Complaint:  Asbestos Demo/Reno CFC Odor Other  08/18/2017  Date/Time Record Created: Date Assigned To: Date Assigned To: Date Response Due: Date Response Completed:  Name: Address: City: State: In MI  Non-Responsive Work Phone Number:  Non-Responsive  Non-Responsive Non-Responsive Non-Responsive Non-Responsive Non-Responsive		<del></del>			
Source of Complaint:    In Person		-2004			
Internet	Citizens ID Code:	8400			
Internet - OECA	Source of Complaint:	O In Person	O Fax	Other	
Internet - OECA		Internet	OPhone	O State	
Type of Complaint:  Asbestos Demo/Reno  CFC  Odor  Other  Bate Complaint Received:  Bate Record Created:  Assigned To: Date Assigned: Date Response Due: Date Response Due: Date Response Completed:  Complainant's Information:  Name: Address: City: State: E-mail Address: Home Phone Number: Work Phone Number: Work Phone Number: Address: City: State:  Contact Person Street Address: City: State: Zip Code Phone Number: Description of Complaint:  Description of Complaint:  To Whom it May Concem, Jam concerned about the odor coming from the Arbor Hills Landfill. Last night at approximately 8:30 P.M. I took a walk through my subdivision. I could smell the landfill from 6 mile all the way to 7 mile. This is an ongoing issue. Please let me know what is being done to fix this problem.  Thank you,		_	_	_	
□ CFC □ Odor □ Other  Date Complaint Received: 08/18/2017 Date/Time Record Created: 08/18/2017 02:21:15 PM Person Entering Complaint: Kenneth Ruffatto  Sasigned To: Date Assigned: Date Response Due: Date Response Completed: Complainant's Information:  Name: Address: City: State: MI ZipCode: E-mail Address: Home Phone Number: Work Phone Number: Work Phone Number: Advanced Disposal Services Arbor Hills Landfill Inc Contact Person Street Address: City: State: MI Zip Code Phone Number: MI Zip Code Phone Number		O Internet - OLOA	O Maii	O other riogram office	
□ CFC □ Odor □ Other  Date Complaint Received: 08/18/2017 02:21:15 PM Person Entering Complaint: Kenneth Ruffatto  Sasigned To: Date Assigned: Date Response Due: Date Response Due: Date Response Completed:  Complainant's Information:  Name: Address: City: State: MI ZipCode: E-mail Address: Home Phone Number: Work Phone Number: Work Phone Number: Advanced Disposal Services Arbor Hills Landfill Inc Contact Person Street Address: City: State: MI Zip Code Phone Number: MI Zip Code Pho	Type of Complaint:	Asbestos Demo/R	eno		
Date Complaint Received: 08/18/2017 Date/Time Record Created: 08/18/2017 02:21:15 PM  Person Entering Complaint: Kenneth Ruffatto  Assigned To: Date Response Due: Date Response Due: Date Response Completed: Date Response Completed: Date Response Name: Address: City: State: MI ZipCode: E-mail Address: Home Phone Number: Work Phone Number: Work Phone Number: Work Phone Number: Work Phone Number: Date Advanced Disposal Services Arbor Hills Landfill Inc Contact Person Street Address: City: State: MI Zip Code Phone Number: Description of Complaint: To Whom it May Concem, I am concerned about the odor coming from the Arbor Hills Landfill. Last night at approximately 8:30 P.M. I took a walk through my subdivision. I could smell the landfill from 6 mile all the way to 7 mile. This is an ongoing issue. Please let me know what is being done to fix this problem.	"	CFC			
Date Complaint Received: 08/18/2017 Date/Time Record Created: 08/18/2017 02:21:15 PM Person Entering Complaint: Kenneth Ruffatto Assigned To: Date Assigned: Date Response Due: Date Response Due: Date Response Completed: Date Response Completed:  Complainant's Information:  Name: Address: City: State: MI ZipCode: E-mail Address: Home Phone Number: Work Phone Number: Work Phone Number: Advanced Disposal Services Arbor Hills Landfill Inc Company/Individual's Name: Advanced Disposal Services Arbor Hills Landfill Inc Contact Person Street Address: City: State: MI Zip Code Phone Number: MI		<del></del>			
Date Complaint Received: 08/18/2017 Date/Time Record Created: 08/18/2017 02:21:15 PM Person Entering Complaint: Kenneth Ruffatto  Assigned To: Date Assigned: Date Response Due: Date Response Completed:  Complainant's Information:  Name: Address: City: State: MI ZipCode: E-mail Address: Home Phone Number: Work Phone Number: Work Phone Number: Advanced Disposal Services Arbor Hills Landfill Inc  Company/Individual's Name: Advanced Disposal Services Arbor Hills Landfill Inc  Company/Individual's Name: Contact Person Street Address: City: State: MI Zip Code Phone Number:  Description of Complaint:  To Whom it May Concern, Lam concerned about the odor coming from the Arbor Hills Landfill. Last night at approximately 8:30 P.M. I took a walk through my subdivision. I could smell the landfill from 6 mile all the way to 7 mile. This is an ongoing issue. Please let me know what is being done to fix this problem.  Thank you,		=			
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Non-Responsive	Thank you,				
	Non-Responsive				

Type of Response:		
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going investigation.		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		



Citizens ID Code: Source of Complaint:	8402 O In Person Internet O Internet - OECA	O Fax O Phone O Mail	Other State Other Program Office
Type of Complaint:	Asbestos Demo/Ren CFC Odor Other	10	
Date Complaint Received: Date/Time Record Created: Person Entering Complaint: Assigned To: Date Assigned: Date Response Due: Date Response Completed:	08/21/2017 08/21/2017 08:31:53 AM Kenneth Ruffatto	1	
Complainant's Information:			
Name: Address: City: State: ZipCode: E-mail Address: Home Phone Number: Work Phone Number:	Non-Responsi	Ve	
Company/Individual's Name: Contact Person Street Address: City:	Advanced Disposal Serv	ices Arbor Hills Landfill In	С
State: Zip Code Phone Number:	MI		
Description of Complaint:			
At the request of some, I am keeping this	s group posted of another	pleasant and odorful day	this morning in Northville.
Thank you for listening and hope to see	a resolution to this saga		
on-Responsive			

Type of Response:		
Compliance Inspection Conducted  E-mail  On-site Visit (Not an Inspection)  Other (such as Local Government)  Phone or Letter Response	Referred to Other Federal Agency Referred to Other State Agency Referred to State Environmental Agency Warning Letter	
Comments:		
On-going investigation.		
Attachment(s):		
Attach Files ==>>:		
Link to EDMS ==>>:		